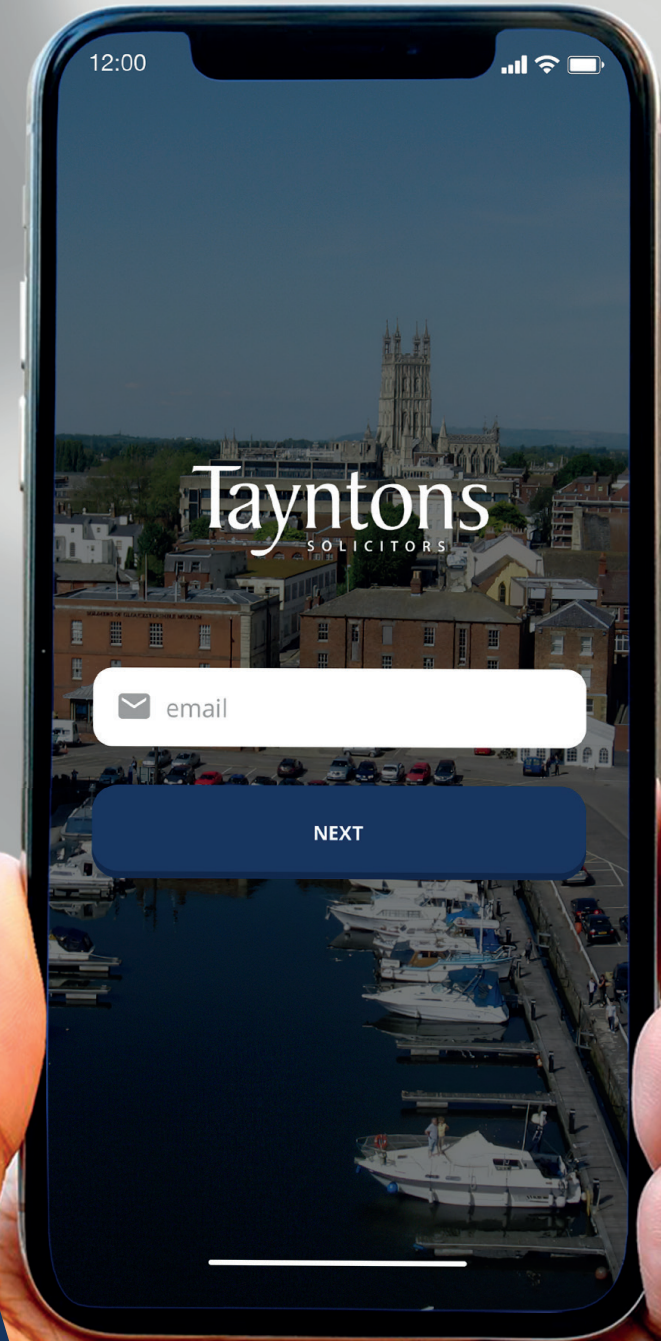


Tayntons  
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# Our Client Mobile App



# What can you do on our client app?

## Digital Signature

Sign documents quickly with our digital signature system.

## Push Notifications

Relax knowing your phone will 'ping' with any update or action.

## Multiple Cases

inCase can work with any discipline of law, so you can have multiple files with you inside one app.

## Biometric Login

Only you can access the app by using facial / fingerprint recognition.

## Forms & Questionnaires

Fill out your forms and complete through the app in record time. It saves the progress and allows you to complete at a time that suits you.

## Process Flows

Your solicitor will create a process flow with milestones to keep you fully informed.

## Client 'To-Do' List

Stay organised. Your solicitor will create a list so you know what you need to do.

## Document Upload

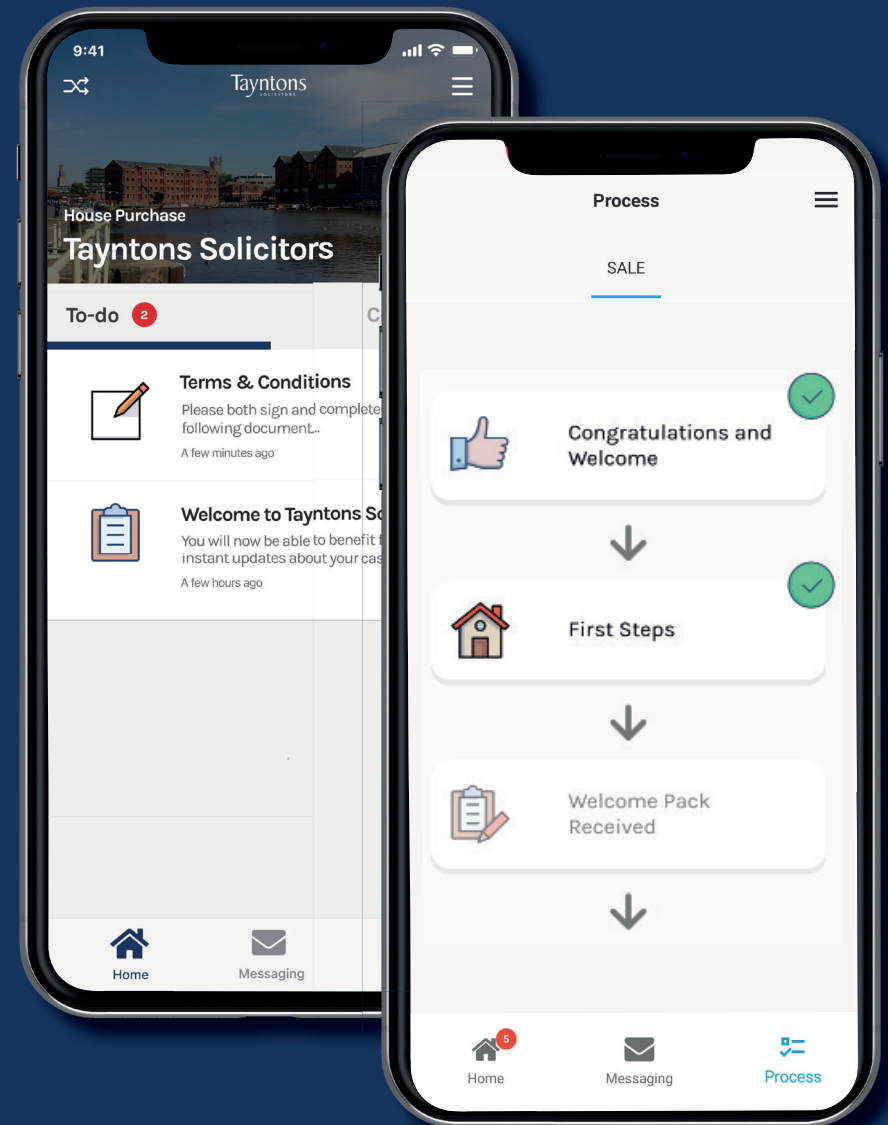
You can upload or scan documents straight from your phone, tablet or computer.

## ID/AML

Our market leading Identity check feature provides your solicitor with ultimate reassurance of your identity.

## Secure Instant Messages

Keep a communication trail between you and your solicitor. It is an easy way to communicate with each other.



<Notes



Done

## What are the benefits?

- ☐ 24/7 access to your case
- ☐ Quicker transactions
- ☐ Case progression/Milestone time-line
- ☐ Securely sign forms & documents electronically without having to print and post
- ☐ Send secure instant messages / documents straight to your lawyer
- ☐ Push notifications to alert you to view your case updates
- ☐ Personalised 'To-Do' List
- ☐ Certify your ID remotely

12:00



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✉ email

NEXT

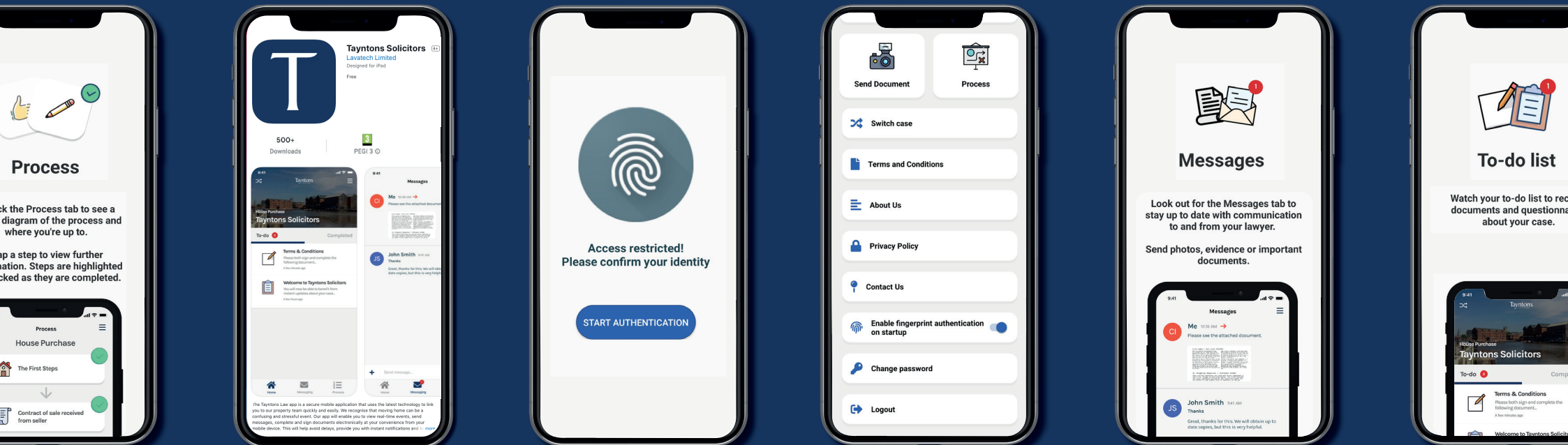


# Download and login...



Please note: Once you have registered with your chosen representative they will activate your client app account and provide you with a login and password.

- 1. Search** for 'Tayntons' on the App Store/Google Play.
- 2. Download** the app directly to your device.
- 3. Enter** your email address.
- 4. Receive** a verification email.
- 5. Follow** the instructions in the verification email to set up your account.
- 6. Login** and click on the menu to turn on your biometric login security.



# Q&A

## Is the app free to download?

Yes, our client app is free! We always encourage our clients to use the app so they can receive instant updates on their case.

## How long do I need to keep the app?

The app acts as an archive for all of your documentation and you will still be able to access it even after your case is closed. We advise our clients to keep the app to refer back to.

## Is the app secure?

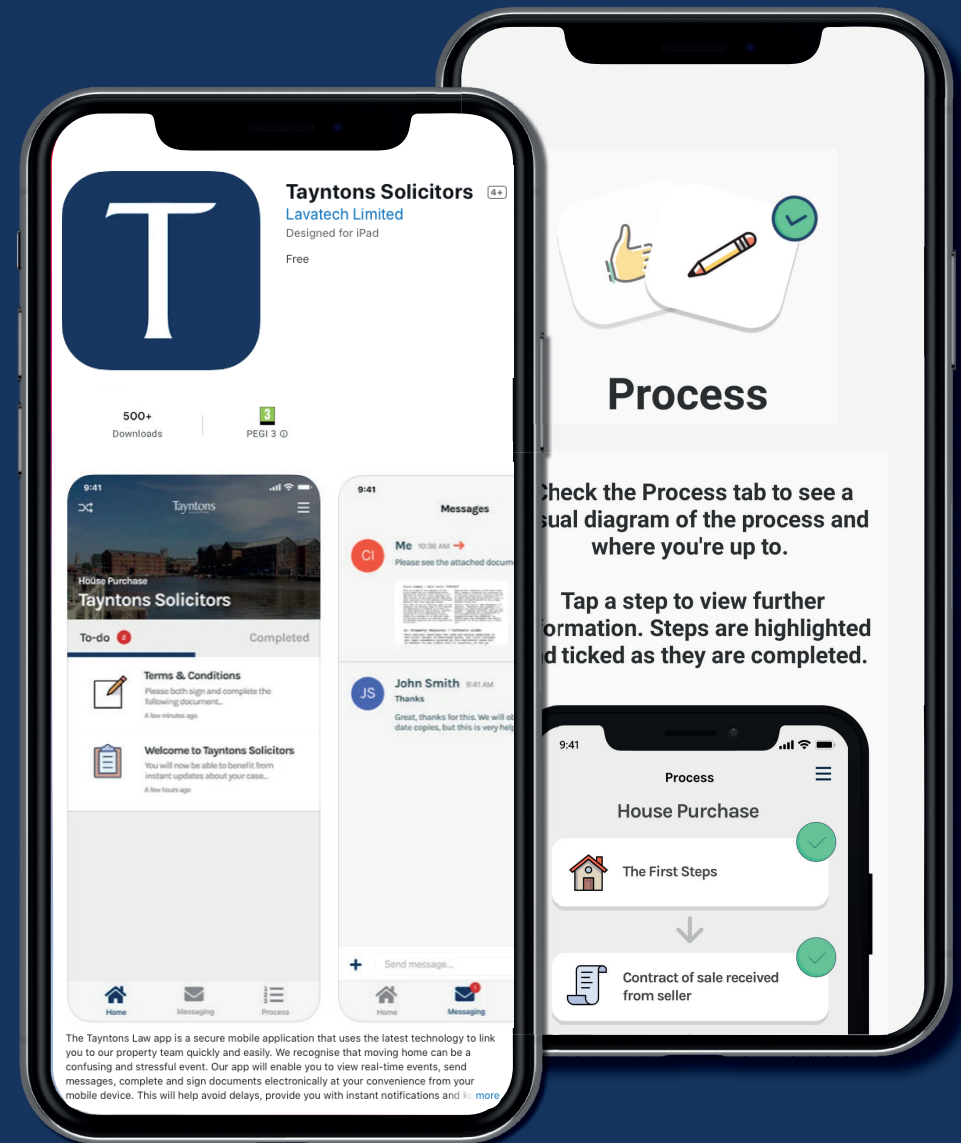
Yes. Our app is more secure than communication by telephone, email and post. There are a number of security features built into the app to protect you, one of these is the encryption of data.

## What can I upload to the app to share with my Lawyer?

You can upload jpeg's, pdf's and .doc files to share information with the Lawyer working on your case.

## Do I still need to go to my Lawyers office?

Our existing service is still there to support you, but our app means you can manage your case completely remotely, from the comfort of your own home.



# Clients Reviews

“Easy to use and making the process straight forward. So far the app seems to be very intuitive and easy to use to make the process smoother, notifications when new documents uploaded and much easier than filling out paper forms.”

 Apple Store ★★★★★

“Brilliant, so easy quick and paperless.”

 Google ★★★★★

“**Fantastic** - Simplified everything and I could see what was going on at all times.”

 Trustpilot ★★★★★

“**Brilliant** - A really great app...makes a usually stressful process much easier. Everyone should use this app.”

 Google ★★★★★

“Really good app providing a nice visibility of the process.”

 Google ★★★★★

“This app is very helpful and handy to keep you updated and informed of what is going on in your case.”

 Apple Store ★★★★★

**Feel free to contact us**

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